

How Liberty Home Care & Hospice is Leveraging Telehealth in Response to COVID-19

Webinar: November 12, 2020 | 3:00pm-4:00pm

This webinar will discuss Liberty HomeCare and Hospice and how they turned to telehealth and RPM to respond to COVID-19. The webinar will cover how the organization expanded their current telehealth program to keep their providers safe and to ensure their patients had access to care safely from home. The speakers will discuss building clinician and patient buy-in, educating the telehealth team, selecting patients for telehealth, and best practices for operationalizing a telehealth program in the midst of a pandemic.

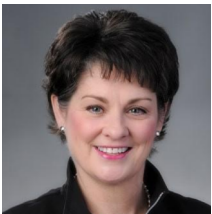
At the conclusion of the webinar, participants will be able to:

- Virtual visits best practices
- How to expand a telehealth program
- Understanding of how to optimize telehealth care plans
- Knowledge on triaging risk alerts

Presenters:



Donna Turlington is the Vice President of Liberty Homecare, Hospice and Palliative Care with nearly 40 years of experience in nursing. Donna joined Liberty 29 years ago and has held various roles across the agency including: Home Health RN, Nursing Supervisor, Administrator, Clinical Director, and Director of PostAcute Care Services. In her role as VP, Donna oversees the management of Liberty's telehealth program across 26 home care branches. Prior to joining Liberty, Donna worked at Community Hospitals as a staff nurse and Director of Risk Management. However, she considers working in homecare and hospice her true calling and believes in the philosophy, mission, value and care that is provided within a patient's home. Donna holds an A.D. in Nursing and a B.A. in Healthcare Management. She recently obtained her certification in Case Management and is an active member of the NC/SC Homecare Association.



Patty Upham is the Vice President, Clinical Services for Health Recovery Solutions. Prior to joining HRS, Patty was the Director of FirstHealth Home Care for nearly 20 years. As Director, Patty managed FirstHealth Care Transitions including two Medicare Certified Home Health Agencies, a Complex Care Management Program, and the Center for Telehealth. Under her leadership, FirstHealth developed clinical pathways for chronic disease - a multidisciplinary, evidence-based, and patient-centered approach. Patty has over 30 years of Home Care experience and served a 3-year term on the American Hospital Association Advisory Board. She has been a frequent national speaker on the topics of telehealth and clinical and operational best practices.



1 Nurse Contact Hour Offered

The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

The Association for Home & Hospice Care of North Carolina

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Convenience: Enjoy the convenience and cost-efficiency of a webinar – watch the speaker’s slide presentation on the internet while listening by telephone or through your computer’s microphone and speakers (VoIP). There is no limit to the number of attendees from your agency who may participate at your site using one phone line and a computer with internet access.

Confirmation: Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

Registration Fee: Registrations may not be shared between agencies – the agency’s registration covers the access of only one phone line/computer access to the webinar. Multiple site participation for your agency will require a separate registration fee for each connection. Please note: if your agency has sent in 1 registration but 3 people from your agency register through the GTW link, your agency will be invoiced for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

Recording: The recording for this webinar will be made available through December 31, 2020.

Please Make Your Selection Below:		
Association Members	\$59	
Potential Members	\$159	

Amount Enclosed	
Attendee Name	
Agency Name	
Agency Address	
City State Zip	Phone
Attendee Email	Alternate Email

If paying by check, please make payable to AHHC

Credit Card Number	Exp. Date
Name (as it appears on card)	
Address of cardholder	
Email Address for CC receipt	
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Registration must be received in writing and will not be accepted without payment. Three easy ways to register:

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| 1. | Online Registration - please visit www.ahhcnc.org/events |
| 2. | Mail registration form with total registration fees (check or credit card) to:
AHHC, 3101 Industrial Dr., Ste. 204, Raleigh, NC 27609 |
| 3. | Fax form with total registration fees (credit card) and signature to 919.848.2355 |

Contact Richard Lawrence with questions: 919.848.3450 or richard@ahhcnc.org